



## **Privacy Policy**

### **SeguraTech Ltd**

Date created: December 2025

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### **Who we are**

SeguraTech Ltd is a UK registered company providing security consultancy and smart home security services.

For the purposes of UK data protection law, SeguraTech Ltd is the data controller.

Authorised data handlers:

Mike Richards

Swetha Stejskal

SeguraTech Ltd is registered with the Information Commissioner's Office.

ICO registration number: ZC065198

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### **Personal data we collect**

We collect personal data only where it is necessary and proportionate to do so.

This may include name, email address, telephone number, postal or property address, enquiry and correspondence details, contractual records, and billing or transaction metadata.

We do not store or process payment card details.

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### **How we collect personal data**

Personal data may be collected through website contact forms, direct email communication, telephone calls, messaging platforms such as WhatsApp, Instagram or Facebook, in-person discussions during site visits or consultations, and payments processed through our payment providers.

Where personal data is provided verbally or in person, it is recorded only where necessary and entered into secure systems for legitimate business purposes.

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### **Lawful bases for processing**

Personal data is processed under one or more of the following lawful bases, depending on the circumstances.

Contractual necessity, where processing is required to provide services, prepare quotations, or fulfil a contract.

Legitimate interests, where processing is necessary to respond to enquiries, communicate with clients, and manage the business, and where those interests are not overridden by individual rights.

Legal obligation, where processing is required to comply with accounting, tax, or regulatory requirements.

Consent, where consent is specifically requested and provided, and where it can be withdrawn at any time.

SeguraTech Ltd does not use automated decision-making or profiling.

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### **Sharing your data**

Personal data may be shared only where necessary, including with payment providers such as Stripe and Revolut Business, website hosting and form processing providers, and IT or communication service providers.

All such providers act under contractual obligations and process personal data only as required to provide their services.

Personal data is never sold or shared for marketing purposes.

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### **International transfers**

Some third-party service providers may process data outside the UK.

Where this occurs, appropriate safeguards are in place, including adequacy decisions, standard contractual clauses, and provider compliance commitments in line with UK GDPR requirements.

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## **Data retention**

Personal data is retained only for as long as necessary.

Enquiry data is retained for up to 12 months unless it results in a contractual relationship.

Unsuccessful enquiries are periodically reviewed and deleted.

Client and financial records are retained for up to 6 years to meet legal and accounting obligations.

Data is securely deleted when no longer required.

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## **Your rights**

You have the right to access your personal data, request correction of inaccurate data, request erasure of your data, restrict or object to processing in certain circumstances, and withdraw consent where consent is the lawful basis.

Requests are handled within one calendar month, subject to identity verification where appropriate.

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## **Complaints**

If you have concerns about how your personal data is handled, you are encouraged to contact SeguraTech Ltd in the first instance.

You also have the right to lodge a complaint with the Information Commissioner's Office.

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## **Security**

Appropriate technical and organisational measures are in place to protect personal data, including restricted access to authorised individuals, use of secure platforms and services, and sensible controls to prevent unauthorised access or disclosure.

Security practices are reviewed periodically.